

Tutorial #02 – Identifying Stakeholders

Case Study Description

- As people go green, there is an increased need for information on the facilities for cycling and pedestrian traffic in cities.
- The tutorials for this course will develop an application that allows citizens to find information about these facilities.
- Assume that you have been hired as a consulting company for the city of Hamilton to provide a mobile application (codename: BikeTour) for these facilities.

Task 1: Identifying Stakeholders (5 minutes)

The previous slide is all the brief you have received regarding the project. You must devise ways to elicit what types of things citizens and the city councils will want from such a web application.

- Brainstorm a collection of stakeholders that you should consult for this application.
 - Either do this yourself, or form a small breakout group to discuss.
- Differentiate the direct stakeholders from the indirect ones.

Reminder: *A stakeholder is any individual/group/org with a vested interest in your product*

Task 2: Identifying Requirements Sources (5 minutes)

In addition to the stakeholders you have identified, what other requirements sources could be used to develop that product?

- Brainstorm a collection of requirement sources for this application.

Task 3: Identifying Elicitation strategies (5 minutes)

- Perform an analysis of what types of elicitation methods would be appropriate for your identified stakeholders.

Task 4: Coarse-grained scenario (5 minutes)

- Identify your “most-valuable” stakeholder(s) and the most valuable feature(s) BikeTour can bring to them
- Write a couple of scenarios (a couple of sentences each) describing